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Interventions to Support Adherence to Oral Anticancer Therapies: Research challenges, lessons learned, and strategies to overcome them from Australia and Switzerland.

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**Abstract** 

Not monitoring adherence to oral anticancer therapies (OAT) can lead to poor clinical

outcomes, including premature death [1, 2]. Barriers to the implementation of supportive

cancer care interventions in medication adherence occur with multiple hospital sites, cancer

diagnoses, and numerous healthcare professionals.

This commentary describes challenges and strategies from two OAT adherence trials in

Australia and Switzerland to assist researchers in the design and implementation of future

interprofessional trials.

Keywords: neoplasms; patient selection; implementation science; clinical trials; medication

adherence; oral anticancer therapies, antineoplastic agents.

**Context of the Studies** 

The Australian study was a non-randomized, multi-site proof-of-concept trial of a smartphone

short message service (SMS) intervention for 10 weeks to support adherence to OAT, where

22 participants (diverse cancer diagnoses and stages) were recruited in one year from six

hospitals (one hematology and five oncology clinics) [3].

The Swiss study (Optimizing Targeted Anticancer Therapies) has a 1:1 randomized controlled

trial design and aims to improve adherence to protein kinase inhibitors (PKI) in patients with

solid tumor cancer (diverse cancer diagnoses)[4]. Most of them are initiating PKI for a

palliative care for metastatic cancer. The target is of 202 participants in four years from one

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University hospital and eight disease types. The intervention consists of monthly motivational interviewing sessions, patient to pharmacist for 12 months.

Both studies assessed patients' adherence to OAT through an electronic monitor (EM, MEMS<sup>TM</sup>), one of the most reliable adherence measures, frequently used as a standard for validation of other adherence measurement tools, especially self-report[5]. However, it is indirect because opening the EM bottle does not prove drug swallowing.

## Challenge 1: Multiple hospital sites and diverse cancer diagnoses

More participants were recruited when using multiple hospital sites. However, the identification of one oncologist in each site as the main contact for accrual did not facilitate recruitment as expected- most of the potential participants were not identified and referred by them.

Both studies included patients with diverse cancer diagnoses. They are prescribed OAT and face similar therapeutic challenges[6]. This strategy helped to investigate adherence to the same OAT across various cancers but was a challenge in the Swiss study, as the pharmacist needed to adapt the intervention to patients' therapeutic journeys. The Australian study tailored the intervention to OAT type but did not consider participants' cancer stages and history of OAT use.

Barriers to OAT adherence may differ across OAT users. They include differences in the severity of side-effects[6] and longer history of OAT use, which may affect adherence[7, 8]. OAT adherence intervention trial designs should be tailored to the individual disease, treatment and pathways (initiating, implementing or discontinuing a treatment[9]). Table 1 summarizes the challenges and strategies for recruitment and research implementation from the two studies.

#### Challenge 2: Slow recruitment

The Swiss study only recruited 101 participants over five years (07/2015-03/2020). The Australian study target of 22 participants required recruitment from six different hospitals (04/2019-01/2020).

General barriers to the implementation of health interventions which applied to the 2 studies included: hospitals staff's workload, resource limitations[10, 11], and short consultation times[12-14]. The latter can be addressed by hiring dedicated staff (e.g. research coordinator) or integrating the research team into hospital-based services [11, 15]. Adjusting to each hospital

and cancer clinic system (e.g. work dynamics) is a key facilitator of implementation of hospital-based interventions [11].

Although the Australian and Swiss research teams performed most of the hospital-based research activities, the identification of potential participants relied primarily on hospital staff (oncologists, oncology pharmacists, and nurses), with no reimbursement programs for these activities. Previous adherence trials show that physicians are more willing to help with trials that require little time commitment and high reimbursement[16].

In both studies, the research teams promoted recruitment by regularly visiting hospital staff, engaging with new staff (oncology pharmacists) and issuing reminders. In the Swiss study, data managers regularly identified potential participants through hospital databases.

Although time-consuming, these strategies improved accrual. However, without institutional policies about systematic referral of patients from hospital staff to clinical trials, accrual will continue to be difficult.

Other barriers, such as staff's attitudes to and understanding of the intervention should also be considered in trial design [11, 17].

# Challenge 3: Patients' reluctance to adopt new routines

Participation in medical cancer clinical trials stands at 8-11% [12]. Reasons for refusal included unwillingness to spend more time at the hospital for research purposes (Switzerland=17/94) or to change established routines around OAT self-management (Australia=5/12, Switzerland 22/94). Some eligible patients (Australia=2/12, Switzerland=35/94) agreed to the studies but did not enroll because they did not want to store their OAT in EM devices. Although the bulkiness of the EM bottles is often cited as a motive, other reasons should be investigated [18]. Some eligible participants were unwilling to receive text messages from the research team (Australia=3/12) or believed that their OAT adherence was already well managed (Switzerland=20/94). Patients with longer stories of OAT and co-morbidities may have developed a medication taking routine they feel comfortable with and may be less willing to explore new approaches than those who are newly prescribed OAT. Engaging OAT users in trial co-design and citing patients' experiences may help reduce these challenges in future studies [19].

## Challenge 4: Using EM devices

OAT should be kept in their blister packaging in the EM bottles. The professional pharmacy handling for EM is costly, although less costly than suboptimal adherence[5]. In both countries,

most of the community pharmacies were not prepared to implement EM handling, and participants had to travel to the hospital outpatient pharmacy for their monthly re-fills, unless there was specific negotiation, say for rural patients.

# Challenge 5: Communication between research and hospital staff

Side effects often lead to OAT postponements or dose adjustments[1, 2]. In the Swiss study, this challenged pharmacists to constantly adapt OAT orders and EM filling. Participants were encouraged to communicate dose adjustments directly to pharmacists but without prescriptions, an immediate phone call to the clinical team was essential to deliver the correct OAT regimen.

In both studies, hospital staff, pharmacists, and participants were instructed to immediately communicate to the researchers when OAT was stopped (e.g., due to toxicity, cancer progression, or holidays) so it was not interpreted as non-adherence, but this was rarely reported by hospital staff.

Table 1. Summary of Research-Related Challenges and Strategies to Overcome Them

Challenges	Strategies that improved	Strategies that did not
	recruitment or	improve recruitment or
	implementation	implementation and why
1. Multiple hospital sites	Inclusion of multiple	Identification of one
and diverse cancer	recruitment hospital sites	oncologist in each hospital
diagnoses	(AU) and diverse cancer	site as the main point of
	diagnoses (AU, CH)	contact for recruitment did
		not improve accrual as
		eligible patients were not all
		identified and referred.
	Independence of the	Dedicated presentations and
2. Slow recruitment	investigator to find eligible	team meetings to design
	patients through an	recruitment strategies and
	electronic database or tumor	study processes tailored to
	boards' case lists (CH).	the work dynamics and staff
		availability in each hospital

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	Involvement of the research	were not successful (AU,
	team in hospital cancer	CH).
	multi-disciplinary meetings	
	(AU) or regular meetings in	Providing oncologists the
	all oncology clinics (CH).	ability to present the study to
		the patient themselves: leads
	Building and maintaining	to increased workload and
	positive relations with	this was not implemented,
	hospital staff, with frequent	although offered (CH).
	physical presence in the	
	cancer clinics and providing	
	frequently reminders about	
	the studies (AU, CH).	
	Collaboration with oncology	
	pharmacists (AU, CH).	
3. Patients' reluctance to	N/A	N/A
adopt new routines		
4. Using EM devices	Negotiation between the	N/A
	research team, hospital	
	outpatient pharmacists, and	
	oncologists to allow the	
	provision of treatment that	
	lasted until the next medical	
	appointment in the hospital	
	(AU, CH)	
	-,/	
	Flexibility around the use of	
	EM. For some exceptions,	
	some participants were	
	offered not to carry the EM	
	with them for particular	
	situations (e.g., holidays,	
	situations (c.g., nondays,	

	special events) if they felt	
	uncomfortable doing so. This	
	was reported in the Case	
	Report Forms (CH).	
5. Communication between	One hospital designed a	Pharmacists and clinicians
research and hospital staff	process for communication	were asked to immediately
	of OAT stops and dose	notify the research team
	changes between clinicians,	about participants' drug
	pharmacists, and the research	stops and changes. They did
	team (AU)	not notify all changes to the
		team (AU).
	Immediate phone calls were	Oncologists were asked to
	established between the	deliver a prescription for
	hospital staffs and the	each OAT regimen change.
	outpatient pharmacy in case	However, the pharmacy
	of regimen or OAT changes	often did not receive these
	(CH)	prescriptions (CH)

AU = Australia, CH= Switzerland

#### **Conclusion**

This is the first paper that focuses on the challenges in recruitment and implementation of OAT adherence across countries with different healthcare systems and potential strategies to overcome them. Evidence on the challenges faced by adherence trials in oncology settings is scarce. Future studies should mount an exhaustive literature review focused on supportive cancer care and identify further strategies to improve recruitment and implementation of these types of trials.

## **Declarations**

Findings reported in this manuscript have not been previously published and the manuscript is not being simultaneously submitted elsewhere.

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Conflict of Interest: the authors have no conflicts of interest to declare.

Availability of data and material: The main authors have control of all primary data (each for one of the studies) and agree to allow the journal to review our data if required.

Code availability: N/A

Authors' contributions: all authors contributed to research design and implementation, drafting or revising the article, gave final approval of the version to be published and agree to be accountable for all aspects of the work.

Ethics approval: The Swiss study was approved by the local ethics committee (Vaud, Switzerland) named "Commission cantonale (VD) d'éthique de la recherche sur l'être humain (CER-VD)", ID: 65/15. Trial registration number: Clinicaltrials.gov n° NCT04484064.

The Australian study was approved by the following Human Research Ethics Committees: The Women's and Children's Hospital (ID: HREC/18/WCHN/146), Calvary Health Care Adelaide (ID:18 CHREC F010), and The University of South Australia (ID: 201826). Trial registration number: ACTRN12618001987257p.

Consent to participate: Written informed consent was obtained from all participants included in both studies.

Consent for publication: all participants consented for non-identifiable findings of both studies to be published.

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